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February 18, 2004

Tom Belanich  
Van Con, Inc.  
8535 North Dixie Dr.  
Dayton, OH 45414

RE: United Christian Church  
8611 Hoke Rd.  
Clayton, Ohio 45315

Dear Tom,

It is my pleasure to write you this letter expressing how wonderful my first experience with Van Con has been. On the United Christian Church project, both Ronnie Caldwell and Carl Back have been absolutely GREAT to work with! I hope that I have the opportunity to work with each of them on our future projects with Van Con.

Carl has always been prepared for meetings with updated construction schedules, past meeting minutes, current meeting agendas, and any price quotes per the previous meeting discussion. His approach to project management is to be commended as he has run this project very smoothly. As on all projects, there were some setbacks that occurred due to irregular requirements from inspectors or harsh weather conditions, but Carl took them all in stride. His mood was always cheerful and helpful and that is greatly appreciated from the architect's standpoint. I cannot say that Carl's management skills have been matched on any other project I've work on with other contractors. His work has been outstanding!

Ronnie has been a real blessing both to the Owner and to me. Several times, the Owner requested special assistance with hanging a banner or making a children's book bag rack. Ronnie took his own time and tools to make these items at his own home for the church and they have expressed their gratitude on multiple occasions. Ronnie is very self-motivated and works very hard to get the job done. Ronnie is a very dedicated worker who remains one of the few who strive to be proud of their creation. This is rare, in my experience with job site superintendents.

I wanted to be sure to let you know of my experiences with both Carl and Ronnie so that you can be sure to recognize what wonderful employees you have in your command. Because my experience with them has been in the field, it's hard to know if those in the office see what I see. At this time, I see a VERY happy Owner who is extremely pleased that they chose Van Con to construct this project. I hope that you will strive to pair me with Carl and Ronnie on future projects.

Sincerely,

*Dianna C. Yri*

Dianna C. Yri, AIA  
Project Manager

cc. Carl Back, Ronnie Caldwell, Rick Holmes, Rev. Bob Thornton, Bob & Margy Patterson, Jeanne Coleman, Jack Harding

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