

## Customer | ABC Dental

### Project

Convert part of a big-box hardware store into a state-of-the-art dental facility

### Challenge

Create a warm, welcoming environment in a large space, and on a tight time frame

### Size

7,300 square feet

### Construction Time

80 days



## Project Features

### Reception Area

Open ceiling, custom cabinets, and custom reception desk with a granite top and wood inlay

### Seating Areas

One for adults and teens, with flat-screen TVs; and one for children and parents, with Playstation and Xbox 360 video games

### Treatment Areas

20 state-of-the-art ultraleather dental chairs: eight for cleaning and 12 for more complex procedures

Four private consultation rooms backed with one-way glass, so that parents can observe their children's cleanings and treatment

### Laboratory

Containing equipment for casting dental molds; cleaning, disinfecting, and sterilizing dental equipment; and processing X-rays

### Staff Areas

Five dentist's offices and a large file management space lined with custom laminate cabinets

Large breakroom with lockers for staff, a kitchenette, and two restrooms

### Backup Generator

Ensures uninterrupted power supply to the entire facility

## Making a Dentist's Office a Destination

When Dr. Bob Muster, DDS set about opening his own dental practice, he knew he didn't want a run-of-the-mill, institutional office.

"I wanted an office that would make a statement," Dr. Muster said. "I wanted our patients to be comfortable and to feel special—to know that we were taking care of them."

With the help of Van Con, that's exactly what he got. In August 2008, Van Con finished construction on ABC Dental, a 7,300-square foot facility located in a prime shopping district in Huber Heights, Ohio.

ABC Dental sees adults and children, and the office makes both patient groups feel comfortable. A cheerful reception area with an open ceiling and warm paint colors welcomes adults; children enjoy treatment rooms with kid-friendly themes like Dora the Explorer and NASCAR.

The facility's floor plan is designed to maximize patient flow. ABC Dental currently sees 65 to 70 patients per day, and patient waiting time is low to normal for this type of facility—even though the doctors accept several emergency patients each day.

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## Construction Teammates

### General Contractor

Van Con, Inc., led by project developer Dan Holdgreve, project manager Matt Prenatt, and project superintendent Russ White

### Design

Snider Associates Architects  
Sullivan-Schein Dental

### Dental Equipment Supplier

Sullivan-Schein Dental

### Specialty Plumbers

Sarver Plumbing Inc.

### Electric

Garber Electrical Contractors

### HVAC

Tanner Heating and Air  
Conditioning

Dr. Muster says he chose Van Con on the basis of referrals from two other dentists, and he's never looked back.

"We told Van Con about problems we'd had in the past at other offices, and they came up with solutions for this one," says Dr. Muster. "We could tell them what we wanted to accomplish, and they'd come up with ideas on how to do it. They advised us on everything from proper plumbing to the right paint colors."

In addition, Van Con was sensitive to time and budget issues.

"The biggest key for us on this project was getting the office up and running as quickly as possible," says Dr. Muster. "Our Van Con project managers really cracked the whip and got

things done. They exceeded our expectations in terms of time—and helped us stick very closely to our budget."

Just six months after construction, ABC Dental boasts a roster of 6,500 active patients, and expects to have 10,000 to 20,000 within the next two years.

"If I were talking to a colleague," says Dr. Muster, "I would tell them to absolutely use Van Con. Working with them, I got exactly what I wanted."



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