



MAR 09 2009

Emmanuel Lutheran Church

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**Van Con, Inc.
8535 North Dixie Dr.
Dayton, OH 45414**

To the Van Con, Inc. team of Jean, Jack, and Sam;

5 Mar 2009

I am sending you this letter on behalf of Emmanuel Lutheran Church in sincere appreciation for all your efforts related to our Sanctuary Renovation.

At the time we were approached by VanCon, the Emmanuel project was very much over budget and appeared to have little hope of ever becoming a reality. Thanks to your extensive efforts and many suggestions we were able to get the project back on track.

While having been involved in a number of similar projects I have never experienced the willingness and cooperation put forth by your company in an effort to achieve our combined goal.

Through out the entire construction you were always available for on the spot meetings to resolve items that would normally take a considerable time to work out. You constantly took into consideration our problems of maintaining use of the balance of our facility while you kept the construction phase on a very tight time table. And all this was done with controlling of costs in mind.

As we grew close to completion but appearing to be outside the announced time table your years of experience and concern for the needs of your customer became abundantly clear as you rallied the sub-contractors to meet the goal. This resulted in our holding our first services in the Renovated Facility just six months from the start of construction and acceptance of our Permanent Occupancy Permit just four weeks later.

And all this was accomplished with the project coming in under Budget!

Thank you Jean, Jack, and Sam.

Charles P. Kinter, Project Administrator - Emmanuel Lutheran Church